

- Three Referrals or 5-Star Reviews.** *This will give you a sense of the GC's reputation and quality of work.*
- Certificate of Insurance.** *Verifies that the GC has insurance coverage for general liability and workers' compensation, protecting you from liabilities in case of accidents or damages.*
- Construction Supervisor's License Number (CSL).** *Confirms that the GC is licensed to supervise construction projects.*
- Home Improvement Contractor Number (HIC).** *Verifies that the GC is registered to perform home improvement work.*
- LeadSafe Renovator Supervisor Number (LSR).** *Ensures the GC is certified to handle lead-safe renovations if your home was built before 1978.*
- OSHA Certifications.** *Ensures the GC and their team are trained in occupational safety and health.*
- Safety Manual.** *Confirms that the GC has documented safety procedures and practices.*
- Project Management Tool/Communication.** *Understands how the GC manages projects and communicates with clients.*
- Team (Project Point of Contact List).** *Knows who will be working on your project and how to reach them.*
- Professional Website with a Portfolio of Completed Works.** *Reviews the GC's previous work and professionalism.*
- Detailed Proposal with Trades/Assemblies Priced Separately.** *Understands the cost breakdown of your project.*
- Contract Clarity.** *Ensures that the GC provides a clear and detailed contract that outlines the scope of work, payment schedule, and other important terms.*
- Permitting Process Knowledge.** *Confirms that the GC is knowledgeable about the permitting process and will obtain all necessary permits.*
- Membership in Professional Associations.** *Verifies that the GC is affiliated with professional associations, indicating a commitment to staying updated on industry standards and practices.*
- References from Suppliers or Subcontractors.** *Ensures that the GC has good relationships with suppliers and subcontractors, which can affect the timeline and quality of your project.*
- History of Legal Disputes or Complaints.** *Checks if the GC has a history of legal disputes or complaints, which can be a red flag.*
- Project Timeline and Milestones.** *Understands the proposed timeline for your project and the key milestones.*
- Warranty Offered.** *Knows what kind of warranty the GC offers on their work.*
- Customer Service.** *Assesses the GC's level of customer service and responsiveness.*
- Payment Terms.** *Understands the payment terms and ensure they are fair and reasonable.*